

Belgrave Heights & Belgrave South Sewerage System

Five easy steps to connecting

At South East Water we've streamlined the process of connecting to sewer systems, to make it easy for you. Our dedicated Connection Co-ordinators are on hand to explain the process and how it relates to your property, as well as answer any questions you may have.

Step 1 Contact us

If you have received this Connections Kit, you are eligible and invited to connect to the new sewerage system in Belgrave Heights and Belgrave South. To commence the connection process, please contact our Sewerage Connection Co-ordinators, on 1300 733 098 to arrange an on-site consultation, at a time convenient to you.

Our Co-ordinators will explain any terms and conditions specific to your property and answer any queries you may have.

Step 2 On-site consultation and audit

Our Connection Co-ordinator will arrange an appointment for you to meet one of our team members on-site to undertake an audit of your existing electricity and plumbing systems. At this meeting, the location of the pump unit and control box will be decided with your input.

An electrician will also undertake an audit of your existing switchboard to assess its capability to accommodate the extra circuit. Some minor upgrades may be required and South East Water will pay for these works. If major works are needed we will discuss this with you prior to any work being commenced.

Following this audit, we will give you a *plumbing and drainage assessment* that details any necessary upgrades required to bring your existing plumbing up to an acceptable standard. We will also provide a design plan to enable you to obtain quotes from a number of plumbers.

After we have completed the audit, we will require a formal agreement to proceed, which commits you to the process and any applicable fees and charges.

Step 3 Pump unit installation

We will arrange the pump unit's delivery and installation at the agreed location. As part of these works an electrician will visit your property to connect the new pump unit circuit to your power board.

When all of the equipment is installed, the pump unit will be connected to the sewerage system.

Step 4 Connecting your existing plumbing to the sewerage system

You will be required to engage a licensed Plumber / Drainer to connect your house plumbing to the pump unit (this is at your cost). You may decide to engage South East Water's contractor, Priority Plumbing, who can connect you at the same time as we install the tank. This will involve construction of some pipe work that directs your waste water pipes from your septic tank to the new pump unit.

You will also need to have your septic tank pumped out, broken down and backfilled.

When this is completed you will be connected to the sewerage system.

Step 5 Property reinstatement and final consultation

After we have installed the pump unit on your property we will reinstate all areas, as close as practicable to their previous condition.

A release notice will be sent to you for your comments and to ensure that you are satisfied with the works and the reinstatement of your property.

Your quarterly bill from South East water will then include the Sewerage Service Charges and Sewer Disposal Charges.